



## REGULATION

*We hope that the choice to present a regulation is considered a mark of quality and professionalism and, more importantly, a guarantee to protect each other's relationships ...*

- 1** The Bed & Breakfast is a private house open to the public (as per current national B&B regulations); as such, our home requires its guests the same respect that one has for their own home. The rules to be observed in the B&B are not only those established by law, but above all those dictated by common sense and mutual respect.
- 2** Upon arrival, we are obliged by law to ask you an identity document for the compilation of the Public Security card, in the absence of a document we can not unfortunately hosting you. By law, the B&Bs are not commercial activities, they are not required to issue any tax document. To prove your payment we can issue a non-fiscal receipt confirming the amount and data of your stay. Then you will be shown the room with the relative bathroom assigned to you and the common areas at your disposal.
- 3** The reservation request can be made by telephone or e-mail, you will receive from us an e-mail confirming receipt, accompanied by instructions on how to pay. The payment of the booked stay must be made upon arrival in cash or by bank transfer; we do not accept Debit or Credit Cards. In case of early departure with respect to the established date there are no refunds.
- 4** Breakfast is served from 7.30 am to 9.30 am. Guests are kindly requested to inform us of their favorite drinks (choice of coffee, coffee with milk, cappuccino, chocolate, fruit juices, etc.). On the table, guests will find bread, assorted marmalade, butter, honey and other products. Please inform us of any known food allergies and intolerance.
- 5** It is strictly forbidden to smoke inside the house; you can do it in the garden using the ashtrays made available. In case of default we will be forced to charge the sanitation costs of € 50.00.
- 6** For reasons of Public Safety do not let friends, relatives or other persons who do not stay in the B & B enter the house without requesting permission from the owners in advance.
- 7** During the canonical hours of rest, from 11.00 pm to 8.00 am and from 2.00 pm to 4.00 pm, please do not disturb other guests with excessive noise. In any case it must be maintained a behavior that at no time of day will damage the tranquility of others.
- 8** Use only the bathroom assigned to you; a correct and civil use of the toilet is recommended, avoiding throwing anything into the toilet (use the appropriate bins available)

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- 9** Keep all rooms clean and tidy. It is forbidden to light cookers and have meals in the rooms. If you need, ask the owners who will be happy to provide you with adequate rooms.
- 10** Any damage caused to the structures by the guests, once the are ascertained responsibilities, must be compensated.
- 11** Daily room cleaning is performed every day before 12 noon and only if the room is free. The change of bed linen and towels is carried out every 4 days. On request we can have the daily change by paying a supplement € 7 per day.
- 12** It is our concern to inform you that the rooms do not have boxes of safety. Therefore we invite you not to leave any value effect unattended in the rooms, bathrooms and common areas. We accept no responsibility for loss, theft or damage to objects of your property left in the rooms.
- 13** Children must always be accompanied and supervised by an adult, in particular way outside the house.
- 14** No pets allowed.
- 15** For the entry and exit from the structure there are no timetables to be respected; you will come handed over the key of the main door to have full freedom of movement. Each guest, at the end of the stay, must return it. In case of loss, it will be charged the cost.
- 16** Delivering the keys we entrust you our home, take care to close doors, windows and lights when you go out.
- 17** Since the bed & breakfasts and holiday homes are small family-run facilities, there is no 24-hour reception service available, therefore each guest is required to communicate the expected time by phone to the owner arrival. Unless otherwise agreed with the owner: check-in from 2.00 pm to 10.30 pm check-out by 10.00. If you will inform us in advance how to arrive (car/train/plane/n. flight) and the time of your arrival and any delays we will be able to welcome you in the best way avoiding useless waits.

Certain of your kind cooperation, we remain available for any clarification and wish you a happy and pleasant stay.